

TRANSPORTATION RESOURCE GUIDE

Craig Hospital

A compilation of accessible transportation services and helpful resources for people who live in the Denver metro community.

COLORADO ASSOCIATION OF TRANSIT AGENCIES (CASTA)

ABOUT

The Colorado Association of Transit Agencies (CASTA) represents transit interests and provides professional development to the transit community in the state of Colorado.

<https://coloradotransit.com/>

SERVICES

Colorado Transit Directory Map: directory for accessible transportation resources available throughout the state of Colorado. This could be a good option for patients who live in rural and/or mountain communities where public transportation is not feasible or other options like Uber and RTD are not be available.

<https://coloradotransit.com/resources/colorado-transit-directory-map/>

Transit Resource Library: available for members; resources offer information about rural transit, non-profit transit options, mountain transit, and small and large urban systems for people looking for alternative transportation options.

<https://coloradotransit.com/resources/transit-resource-library/>

Rural Transit Assistance Program (RTAP):

DENVER REGIONAL MOBILITY AND ACCESS COUNCIL (DRMAC)

GETTING THERE GUIDE

The *Getting There Guide* is designed to bridge the transportation gap of local citizens with mobility challenges, helping them live as independently as possible.

<https://drmac-co.org/getting-there-guide/>

Guide in English: <https://drmac-co.org/wp-content/uploads/2020/01/GTG-English.2020Spreads.pdf>

TRAVEL TRAININGS

4-part virtual travel trainings to teach people about the different options available and how to use public transit options. The trainings cover services including: RTD, buses, Lyft bikes and scooters, etc.

<https://drmac-co.org/getting-there-travel-training/>

TRANSIT ADVOCATE TASKFORCE

Opportunity for community members and Craig graduates to become involved in transit and mobility training with DRMAC. Advocates can also assist in training and app feedback, community mobility, and experience with using public transit.

DENVER REGIONAL COUNCIL OF GOVERNMENTS (DRCOG)

WAY TO GO- COMMUTER SERVICES

Way to Go is a regional partnership between DRCOG and a dedicated group of Transportation Management Associations (TMAs). They work together to reduce traffic congestion, improve air quality, and make life better for the region's residents. This DRCOG program could be a good resource for someone who has returned to work/volunteering but cannot drive. Most services are free to users, but it is unclear if they have wheelchair accessible vehicles.

<https://waytogo.org/>

TRANSPORTATION VOUCHER PROGRAM

The program provides transportation at no cost to older adults through a variety of contractors including the Regional Transportation District (RTD) and HopSkipDrive (HSD). Rideshares and other transportation options are available through this program. Per DRMAC virtual resource fair, they are also running a pilot in partnership with Uber to provide people with \$150.00 in Uber credits to use for their transportation needs (averages about 15 rides depending on distance/location).

DEVELOPMENTAL PATHWAYS

RESOURCES

Developmental Pathways offers instructional videos and other resources for how to safely use and access public transportation. Information is geared for people with developmental delays and cognitive limitations, which could apply and help to support Craig's BI population.

<https://www.dpcolo.org/tools2/transportation-initiative/>

KEY TRANSIT

SERVICES

Key Transit LLC was formed in 2013 in Castle Rock, and is privately owned and operated in Colorado. It was started with a passion to provide safe, secure, and comfortable wheelchair transportation for people who are elderly and/or disabled in the community.

Key Transit has since grown and is now a premiere wheelchair transportation company that serves individuals who are wheelchair bound within the Denver Metro area 7 days a week. They can take people anywhere within the state of Colorado. Trips cost around \$50.00, depending on length and extent of services needed.

Providing reliable and affordable transportation to and from:

- Dialysis Centers
- Rehabilitation Centers
- Medical Offices and Hospitals
- Nursing Homes

Long Distance Trips throughout the state of Colorado and much, much more!

<https://www.keytransit.com/>

MOBILITY OF DENVER

SERVICES

Specialize in mobility vans for those:

- Needing temporary transportation while you are going through rehabilitation
- Traveling the great state of Colorado and need something more specialized than a standard car
- Temporary transportation when your mobility vehicle has been involved in an accident.
- Extended test drives of mobility vehicles to find the right fit.

They rent lowered floor minivans with wheelchair ramp conversion modifications. All vans are equipped with either manual or power side-load entry doors and ramps; four-point self-retracting wheelchair restraint tie down system, and federally approved seat belt systems connected to the vehicle.

They also offer standard left hand, 90-degree hand controls, six-way power transfer seat in the driver position, and power side doors & ramp models. Drivers wishing to rent a vehicle equipped with hand controls must present an updated prescription or certification from a certified driver rehab specialist that details the type of adaptive driving controls to be used. Colorado does require this specialized driver's license.

Mobility Van Rentals of Denver vans are modified according to the recommendations and guidelines of The National Mobility Equipment Dealers Association (NMEDA). Knowledgeable staff can demonstrate the use of adaptive features that insure safe and comfortable transportation.

<https://www.mobilityofdenver.com/>

MOBILITY PLUS (YELLOW CAB)

SERVICES

Yellow Cab provides a large number of daily trips for the elderly and people with disabilities in close partnership with local government agencies who manage these services for cities and counties. They provide services in regular taxis, but also have special taxis that are configured to handle wheelchairs.

<https://www.denveryellowcab.com/wheelchairadaaccessible/>

RTD

ACCESS-A-RIDE

Access-a-Ride offers local bus transportation services in the Denver metro area for people with disabilities. They help individuals who cannot access fixed-route buses and/or trains in order to help maintain their freedom to travel.

Qualifications:

To travel on Access-a-Ride, a person must meet one of the following criteria set forth by the Americans with Disabilities Act of 1990 (Section 37.123 (3)):

1. Be unable to get to and from a bus stop or on and off a lift-equipped fixed-route bus by yourself.
2. Have a disability that prohibits you from completing fixed-route bus independently.

All RTD vehicles are 100% accessible.

FLEXRIDE

Flexride provides accessible and extended bus service in specific Denver metro areas, delivering first-and-last mile connections to other RTD park-n-rides and station, medical centers, and business parks. Similar to a ride share, Flexride is available to the general public on a first come, first serve basis.

<https://www.rtd-denver.com/services/flexride>

NEXT RIDE

RTD app that allows users to plan and map different transit routes using different services (i.e. trains, buses, scooters, etc.). This web app uses real time data so users can most effectively make bus/rail connections and plan their routes accordingly.

<https://www.rtd-denver.com/app/nextride>

FREE TRAVEL TRAINING

The Free Travel Training Program is designed for older adults (60+), people with disabilities, and others living with mobility limitations to learn how to ride public transit as a way to expand their transportation options and save money. There is no charge for participating in the Travel Training

Program. Participants can ride the fixed route and FlexRide buses for free and their Access -a-Ride service will remain unchanged.

Contact information for RTD Training: [303-299-4144](tel:303-299-4144) or traveltraining@rtd-denver.com.

For more information: <https://www.rtd-denver.com/services/accessibility>

UBER/LYFT

UBER WAVS (WHEELCHAIR ACCESSIBLE VANS)

Uber and RTD are partnering to run a pilot to increase availability and ease of use through utilizing the Uber app to provide wheelchair-accessible vehicles (WAVS). Riders who use motorized wheelchairs or scooters can request a ride in a wheelchair-accessible vehicle (WAV) in certain cities. RTD will subsidize Uber rides up to a certain monetary amount (currently \$20 for the pilot) and are using Envy transportation to provide wheelchair accessible vehicles to Uber.

<https://www.uber.com/us/en/ride/uberwav/>

LYFT ACCESS MODE

The Lyft app allows passengers with accessibility needs to enable Access Mode and request a wheelchair accessible vehicle. In certain locations, when Access Mode is enabled, passengers may request a vehicle that is specially outfitted to accommodate a full-sized, non-foldable wheelchair. In markets where those vehicles are not available, Drivers are still required by law and Lyft's policy to transport riders who use foldable mobility devices. Drivers are required to assist riders in the storage of their mobility devices, unless physically unable to do so.

Mobility devices include the following:

- Foldable wheelchair
- Foldable walker
- Foldable scooter
- Canes, crutches and other smaller assistive devices

<https://help.lyft.com/hc/en-us/articles/115013081668-Accessible-vehicle-dispatch>

VIA

SERVICES

Via is a private, nonprofit organization that provides customers with transportation and mobility options that enable them to live a more self-sufficient and independent life.

Via's paratransit program is an on-demand, call-up, door-through-door transportation service from any origin to any destination in our service area. This is a shared ride service and schedules change daily based on where riders need to go. Drivers assist riders on and off the bus and they can request door-through-door assistance.

VIA is based in Boulder and serves people with mobility limitations in the Boulder and Denver metro area.

TRAVEL TRAINING

Travel training is available to older adults, people with disabilities, and others living with mobility limitations who reside within the RTD public transit system.

An ideal candidate for travel training is motivated, willing to learn new ways of travel, and understands the importance of being safe in the community. The travel trainer will work with a trainee for as long as it takes to ensure confidence in independent travel.

Via's travel training program also offers group presentations on how to use the RTD public transit system. The class is followed by an outing to provide participants a hands-on experience using public transportation. If participants have specific places they would like to go to, our one-on-one instruction can assist them in achieving their goals.

<https://viacolorado.org/>

VOLUNTEERS

PROJECT HELPING

Project Helping offers complementary rides for volunteers in order to decrease the barrier/burden of finding transportation.

<https://projecthelping.org/>